

March 28, 2005

Dear Customer:

You currently use BellSouth Telecommunications, Inc. (BellSouth) for local calling services at your home. MEBTEL, Inc. (MebTel) is acquiring BellSouth's local telephone business in Milton, Gatewood and Hyco Lake.

**When the necessary regulatory approvals are obtained and the purchase is complete, MebTel will replace BellSouth as your local telephone service provider. You will continue to receive long distance service from your existing long distance carrier. We expect to complete all approvals and become your local service provider on April 30, 2005.**

We at MebTel look forward to becoming your new local service provider. Our goal is to provide state-of-the-art telecommunications services and outstanding customer care.

This notice provides specific information regarding this change in service providers, as required by FCC rules<sup>1</sup>. In order to comply with FCC rules, we have to cover a lot of ground, which makes this letter longer and more complex than we would like. Please bear with us as we cover these points. We want to describe what will happen in a way that will meet the government's requirements and that will also make sense to you.

### **Your New MebTel Local Service Plan**

Enclosed with this letter is a chart showing popular local services MebTel offers. The chart shows MebTel rates, which will become effective April 30, 2005. For comparison, we also show the rates BellSouth currently charges for these services. After the transition to MebTel, you will continue to receive the same local telecommunications services you currently receive from BellSouth. The MebTel rates for these services will be the same or lower than BellSouth's rates for the same services.

In accordance with the FCC's requirements, MebTel, as the acquiring carrier, informs you of the following:

- (i) MebTel will become your new local service provider beginning April 30, 2005.
- (ii) The rates, terms, and conditions of the service(s) to be provided by MebTel are set forth in this letter. MebTel will notify you of any change(s) to these rates, terms, and conditions by future bill messages and changes posted on MebTel's web site ([www.mebtel.com](http://www.mebtel.com)).

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<sup>1</sup> FCC Rules, Part 64.1120(e).

(iii) MebTel will be responsible for any carrier change charges associated with the transfer of your service.

(iv) You have the right to select a different preferred carrier for the telecommunications service(s) at issue, and alternative carriers are available.

(v) All BellSouth subscribers receiving this notice, even those who have arranged preferred carrier freezes through BellSouth on the service(s) involved in the transfer, will be transferred to MebTel, unless such customers have selected a different carrier before the April 30, 2005 transfer date. Existing preferred carrier freezes on the service(s) involved in the transfer will be lifted; and affected customers must contact MebTel to arrange a new freeze.

(vi) MebTel will not be responsible for handling any complaints filed or otherwise raised against BellSouth prior to or during the transfer.

(vii) MebTel's toll-free customer service telephone number is 1-888-550-6285.

Once the transition is complete you will automatically begin receiving a monthly statement from MebTel in place of your current BellSouth bill. If you have any questions regarding this change in service arrangements, you can call MebTel toll free at 1-888-550-6285. For questions related to your current services provided by BellSouth, please continue to use the telephone numbers that appear in your local directory or on your BellSouth statement for reaching a BellSouth representative.

Rest assured, we will make this transition smooth and effortless on your part, and will continue to inform you of developments as they occur. MebTel and BellSouth are committed to ensuring that you receive the best possible service to meet your needs.

Sincerely,

Tom Dreyer  
President, MebTel  
dreyert@mebtel.com

Enclosure: Chart of MebTel local service rates